

How to Buy on Taobao and Ship Overseas with CN2G

A practical screenshot guide to buying on Taobao, using your CN2G China receiving details, and arranging overseas delivery. Follow the self-purchase or assisted-purchase route that fits your needs.

10 STEPS

5 REAL SCREENSHOTS

22 OCT 2026

One purchase. Two delivery legs.

Taobao seller → CN2G China warehouse → your overseas address.

Choose self-purchase if you can order on Taobao. Choose purchase assistance if you want CN2G to place the seller order after quotation approval.

Screenshots captured 17-22 Oct 2026. Images show interface examples; prices and promotions are not current offers.

- | | |
|--------------|--|
| 01-04 | Choose your route. Find and check the exact item. |
| 05-07 | Copy your receiving details. Review the domestic order. |
| 08-10 | Follow arrival, approve freight and track overseas delivery. |

STEP 01

Choose who will place the order

You can buy directly on Taobao and use CN2G to receive and forward your parcels, or ask CN2G to purchase an item for you. Choose the route that fits your account and payment situation before ordering.

For an item with batteries, liquid, powder, food, or another shipping restriction, start with the [item shipping check](#). A seller accepting your order does not confirm that the item can travel internationally.

- Buy yourself: pay the Taobao seller directly; arrange international shipping through CN2G later.
- Purchase assistance: read [payments and checkout](#), then submit the product link for a quotation.

International postage is a separate step. Check the quotation and invoice terms before approving payment.

STEP 02

Sign in or register securely

Open [Taobao](#) or its official app. Follow the sign-in or registration option shown on your screen. When registering with a mobile number, select your own country or region code and enter a number you control. Complete any SMS, identity, or other security checks personally.

Registration and login options can differ by country, account, and device. If the process stops, use Taobao's official help or consider purchase assistance instead of repeatedly creating accounts.

- Keep passwords, SMS codes, and verification documents private.
- Do not use a warehouse phone number to register your personal Taobao account.

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Captured 22 Oct 2026

Find the sign-in and search controls



1 Sign in or register

2 Search by product name or model

3 Alternate sign-in button

The page is a real navigation example. Banners, recommendations and prices change.

Captured 22 Oct 2026. Numbered English callouts correspond to the controls.

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Captured 17 Oct 2026

Use your own mobile number

The screenshot shows the Taobao mobile registration interface. It features a dropdown menu for selecting a country or region code, a text input field for the phone number, and a button to request a verification code. The dropdown menu is open, showing options for China (Mainland, Hong Kong, Macao, Taiwan), Korea, and Japan. The text input field is labeled '请输入你的手机号码'. The button is labeled '获取验证码'. There are also links for '淘宝平台服务协议、隐私权政策、法律声明、支付宝及客户端服务协议' and a link to '切换成企业账号注册'.

1 Choose your country or region code

2 Enter a number you control

3 Request the verification code

The open menu covers part of the form. Available registration methods depend on the account and region.

Captured 17 Oct 2026. Numbered English callouts correspond to the controls.

CN2G can discuss purchasing assistance without needing your Taobao password or one-time verification codes.

STEP 03

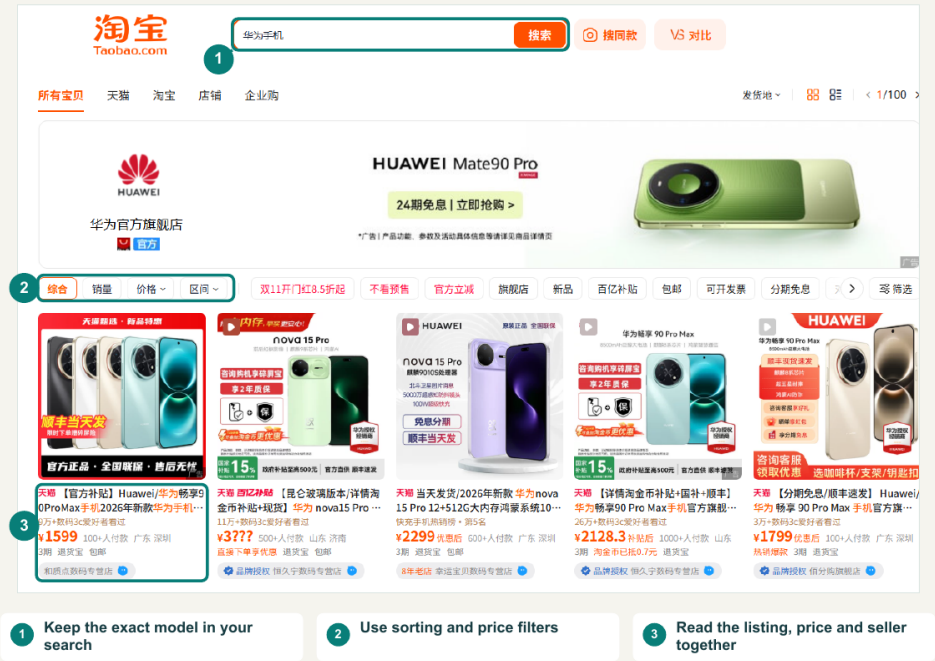
Search for the product you actually want

Enter a product name, model, brand, or Chinese keyword in the search field. Use image search if that option is available. Chinese keywords can help narrow results, but compare the product specifications rather than relying on a translated title alone.

The phone-search and phone-checkout screenshots in this tutorial are navigation examples. Their prices, subsidies, stock indicators, and seller badges are not offers or guarantees from CN2G.

- Compare several listings for the same model.
- Check whether the displayed price belongs to an accessory, deposit, or different variant.
- Save the exact product link.

Compare the right listings



Example phone listings illustrate the controls; displayed promotions are not a CN2G offer.

Captured 18 Oct 2026. Numbered English callouts correspond to the controls.

If you need help translating a specification, send its original text and product link to support.

STEP 04

Check the exact item before paying

Open the listing and read the available options and detailed description. Check the exact item against the list below before you commit to payment. Look beyond the translated title and confirm any unclear specification with the seller.

Ask the seller about unclear specifications, dispatch arrangements, and return conditions. Keep the answers and the order details for reference.

- Exact model, colour, size, quantity, and included accessories.
- New, used, refurbished, preorder, or deposit-only status.
- Voltage, plug, network, language, and regional compatibility where relevant.
- Seller history, recent reviews, delivery charges, and return terms.
- Battery type and capacity, including whether the item can charge other devices.

For purchase assistance, include the variant in your request; a product link alone may be ambiguous.

STEP 05

Get your assigned warehouse details

Sign in to CN2G and open [your warehouse details](#). Copy the displayed Qingdao warehouse address, recipient details, phone number, and your own member code. The physical warehouse may be shared, while the member code helps identify your parcels.

Always use the details assigned to your account. Do not copy another buyer's code, an address from an old tutorial, or information visible in a public screenshot.

- Preserve the Chinese address exactly as displayed.
- Keep your member code in the location specified by CN2G.
- Ask support if any address field is unclear.

The China warehouse address and your final overseas delivery address serve different purposes.

STEP 06

Add the China delivery address on Taobao

Open Taobao's delivery-address settings and add an address in mainland China. Match each field to the warehouse details from your own CN2G account. Select the province, city, and district carefully, then paste the complete Chinese street address into the detailed-address field.

Save the address, select it for this purchase, and compare the saved version with CN2G. Address labels and field order may differ between the website and app.

- Recipient: use the assigned recipient format and member code.
- Phone: use the warehouse contact shown by CN2G.
- Detailed address: keep building, unit, room, and identification details intact.
- Postal code: use the supplied code if requested.

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Captured 18 Oct 2026

Match every China address field

新建地址

添加收货地址

当前配送至 中国大陆 [切换 >](#)

* 地址信息: 请选择省/市/区/街道 1

* 详细地址: 请输入详细地址信息, 如道路、门牌号、小区、楼栋号、单元等信息 2
详细地址长度需要在2-120个汉字或字符, 不能包含表情符号

* 收货人姓名: 长度不超过25个字符 3

* 手机号码: 中国大陆 +86 4
电话号码、手机号码必须填一项

☐ 设置为默认收货地址

保存

1 Province, city and district

2 Full Chinese address + assigned reference

3 Assigned recipient name + member code

4 Warehouse receiving phone

Copy the current details from your own CN2G account. This blank form is not a mailing address.

Captured 18 Oct 2026. Numbered English callouts correspond to the controls.

Do not replace the warehouse phone with your overseas number on this domestic delivery address.

STEP 07

Review and pay for the domestic order

For self-purchases, choose the exact variant and quantity, then review Taobao's checkout screen. Confirm the warehouse address, seller, item subtotal, domestic delivery charge, and final amount. Some displayed discounts require specific eligibility; the amount actually payable may differ from a search result.

Use only a payment method available to your account. Overseas cards are not guaranteed to work for every purchase.

- Save the order number and purchased-item details.
- When the seller dispatches, record the domestic courier and tracking number.
- Assisted purchase: approve and pay the CN2G quotation instead; do not buy the same item twice.

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Check the order before payment

确认订单信息

店铺宝贝 商品属性 数量 价格

天猫 华为官方旗舰店

【详情领淘金币抵扣】HUAWEI Mate 80 Pro 麒麟90 机身颜色: 雪域白 存储容量: 16GB+512GB

7天无理由退换 如实描述 支持信用卡支付

数量: 1

优惠价 ¥6999

¥7999

选购服务 去看看

发票

☒ 我需要开具发票

发票类型 ☒ 增值税电子普通发票

发票信息 明细

发票抬头类型 ☒ 个人 ☐ 企业

发票抬头 个人 2 / 40 选择

① 您可结合需求选择普通/专用发票, 专用发票在支付成功后可申请: 电子、纸质发票具备同等法律效力, 电子更低碳环保

配送服务

快递 包邮

承诺今天发货, 预计明天送达

¥0

退货宝

☒ 退货宝 免费

共减 ¥1000

立即支付 ¥6999

1 Exact variant and specifications

2 Quantity

3 Seller-to-China-warehouse delivery

4 Domestic order total only

Private address details have been cropped out. International freight is quoted separately.

Captured 18 Oct 2026. Numbered English callouts correspond to the controls.

Follow assisted orders under [My Purchases](#), including any separately issued balance invoice.

STEP 08

Pre-alert the parcel and follow its arrival

For a self-purchase, submit a [parcel pre-alert](#) when the domestic tracking number becomes available. Include the courier and a useful item description. Pre-alerting helps the warehouse match arrivals to your account.

A courier's delivered scan and completed warehouse intake are different events. Check [My Parcels](#) for CN2G's arrival record and available photos.

- Avoid duplicate pre-alerts for one tracking number.
- If the seller splits the order, track each parcel separately.
- If an arrival is missing, send support the order and tracking details.

For assisted orders, check the linked purchase record before creating any extra parcel record.

STEP 09

Review the item and request the shipping quote

Review the arrival photos and request any additional inspection before shipment. If factory seals must remain intact, state that clearly before handling. An external photo can show packaging condition; it does not by itself certify authenticity or internal function.

For self-purchased eligible parcels, use [consolidation](#) to request combined packing. An assisted order may proceed directly through its purchase record; do not create a duplicate consolidation request.

- Provide the complete overseas delivery and required customs details.
- Compare service, chargeable weight, included fees, exclusions, and quote validity.
- Treat the [4PX calculator](#) as an estimate, subject to final packing and acceptance.

Ask about inspection and packing charges before requesting optional work. Do not assume every battery route accepts your item.

STEP 10

Pay the freight invoice and track the shipment

Open [My Billing](#), review the issued invoice, and pay through the available checkout method. Distinguish the purchase price, any purchase balance, and international freight. Do not pay an old estimate as though it were a final invoice.

Confirm the overseas address before dispatch. Once a shipment is recorded, follow [My Shipments](#). International tracking may use a different number from the seller's domestic delivery.

- Check whether destination taxes and clearance charges are included or excluded.
- Respond promptly to carrier or customs requests using accurate information.
- Contact support with your CN2G order or shipment reference if tracking needs attention.

Delivery times are estimates, not guaranteed arrival dates. Keep the order, invoice, and tracking records together.

HELPFUL ANSWERS

Frequently asked questions

Can I use CN2G if I cannot register or pay on Taobao?

You can ask about purchase assistance. Send the exact product link, variant, and quantity, then review the quotation and current terms. Eligibility, payment options, and availability must be confirmed for your request; they are not guaranteed by this guide.

Does a displayed Taobao price include delivery to my country?

Do not assume it does. In this warehouse-forwarding workflow, Taobao delivery is to the China warehouse. International freight is quoted separately. Promotions, domestic postage, inspection, packing, destination charges, and other terms should be checked against the actual order and quotation.

Can I ship any product with a built-in battery?

No blanket acceptance applies. Provide the model, battery specifications, condition, and whether it supplies power to other devices. The carrier must accept the specific item, route, and packing arrangement before dispatch.

What if the item is wrong, damaged, or needs returning?

Contact support before international dispatch and retain photos, listing details, and seller messages. Options depend on the seller's terms, timing, item condition, and your service agreement. Do not assume that a return, refund, or associated transport is automatically free.

Which address should I copy into Taobao?

Use the current receiving details in your CN2G account, including your own member code. Keep the Chinese address and receiving phone together. The overseas delivery address is supplied separately for the international shipment.

Should I register every split shipment?

Yes. If a seller sends separate parcels with different domestic tracking numbers, record each parcel separately. If you used purchase assistance, first check the linked purchase order so you do not create a duplicate record.

Why does tracking say delivered before CN2G shows inbound?

The domestic courier scan and completed warehouse registration are separate stages. Check the parcel or purchase-order record for processing updates. If the record needs attention, send support the tracking number and order evidence.

HELPFUL ANSWERS / 02

More answers and final checks

Can packaging stay factory-sealed?

State the seal requirement before inspection or packing. Ask for the exterior and seal photos you need. Opening the retail package should be discussed separately; exterior photographs alone do not prove internal condition.

Do I always need to request consolidation?

Self-purchased eligible parcels can be combined through the consolidation flow. If CN2G is preparing a direct shipment from an assisted-purchase order, continue in that order and follow its next action rather than opening a duplicate consolidation request.

Is the shipping estimate my complete landed cost?

A calculator result is an estimate, not an issued invoice. Review packed dimensions, chargeable weight, item acceptance, additional handling, taxes and destination charges in the selected service terms before you pay.

Your final checklist

- Choose self-purchase or assisted purchase.
- Confirm the exact item and check shipping restrictions.
- Copy your own warehouse address and member code.
- Review the domestic checkout or assisted-purchase quotation.
- Keep the domestic tracking details and check warehouse arrival.
- Review photos, seal instructions, and the international quotation.
- Confirm the recipient address and pay the issued invoice.
- Track the international shipment and answer clearance requests.

Useful links

[Warehouse details](#)[Purchase assistance](#)[Shipping estimate](#)[Support](#)

CN2G is an independent operator. Taobao/Tmall interfaces and example products are shown for instructional purposes. Check current interface options and the issued quotation before ordering.